



Private Swimming Lesson Policies and Procedures

Registration/Payment

Private swim lessons are based on swim instructor availability. To register for private swim lessons, submit a request in DigiQuatics via the following link: https://www.digiquatics.com/accounts/4491/private_lessons/new

Requests are submitted into a queue where swim instructors will contact clients directly. After a start date is confirmed with a swim instructor, participants are required to pay in full prior to beginning lessons. Participants must register in person or over the phone with the Avon Recreation Center Front Desk; 970-748-4060. We ask that clients do not pay for swim lessons prior to confirmation from one of our instructors.

Swim lesson fees cover swim lessons only. To utilize the facility/pool before or after lessons, please pay the daily admission fee or check in at the front desk with your punch card or membership pass.

It is not customary to tip your swim instructor.

Class Procedures

For children age 8 and under, a parent/guardian must be present on the pool deck during the scheduled swim lesson. A parent/guardian is not permitted in the water with their child during lessons, except for a parent/child lesson. To limit distractions and interruptions, please refrain from interfering with swim lessons.

Restrooms

Children should use the restroom before the start of their lesson. Children who are not potty-trained must wear a swim diaper. Swim instructors and other aquatics staff are not permitted to take children to the restroom. A parent/guardian must be available in the event a child needs to use the restroom during class. Swim diapers are available for purchase at the Front Desk.

Food

Food is not permitted on the pool deck at the Avon Recreation Center.

Cancelations/Refunds

In order to not be charged for a day of cancelation, clients must cancel directly with their assigned instructor giving them at least 12 hours' notice. For all cancelations made on short notice, the instructor will use their discretion whether to charge the scheduled visit amount.

In the event the Avon Recreation Center Aquatics Staff must cancel or reassign a swim lesson, we will make every effort to schedule a make-up class or clients will be issued a household credit. Instructors will attempt to call all participants if a cancelation or change will be made.

Cancelation, refund and transfer requests must be made three business days prior to the scheduled start date of the activity. There is a \$5.00 processing fee for each change to the initial registration purchase.

Private lessons expire 1 year from the purchase date.